

Procedure For Filing a Complaint

Send an email to brokingindia@ml.com to register a complaint.



Once a complaint is received, acknowledgment will be sent to the investor/complainant and will state the service ticket / complaint reference number in it.



In case of unresolved complaint, the investor/complainant may escalate as per the ‘Escalation Matrix’ as given under Key Information and Contact Details for Clients & Investors in the [Equities section](#).



Please quote the Service ticket / Complaint reference number in any communication regarding the complaint.



In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>.

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal