Data Privacy Notice- European Union, United Kingdom and Switzerland

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Introduction
This privacy notice explains how Merrill Lynch International, Bank of America Europe Designated Activity Company, BofA Securities Europe Société Anonyme, Bank of America N.A., and each other affiliate or subsidiary (“affiliate”) of Bank of America Corporation which is established in the European Union, Switzerland or the United Kingdom (each a “BofA EU/UK/Swiss Entity” or “we” or “our” or “us”), collect, use or disclose personal data online and offline in connection with the services we provide to our corporate and institutional clients as defined in the Processing Activities and Legal Basis section below. We refer to the individuals whose personal data (as defined below) we process, such as individuals who work for or are otherwise engaged by, or interact with, our corporate, institutional, and prospective clients, their affiliates or other third parties in connection with the services, as “you” in this notice. This notice also explains how we collect, use, share and protect personal data from registrants for events that these entities host. See relevant sections on event management and execution.

Personal Data We Collect
“Personal Data” is information that identifies an individual or relates to an identifiable individual. The table below contains a list of the Personal Data we collect. In the table in the section Processing Activities and Legal Basis, we have associated the categories of Personal Data we collect with the categories of our processing activities/processing purposes and relevant legal bases.

<table>
<thead>
<tr>
<th>Categories of Personal Data</th>
<th>Description</th>
<th>Personal Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance Data</td>
<td>Confirmation of an individual’s attendance at in-person or virtual events</td>
<td>Events attended</td>
</tr>
<tr>
<td>Biographies</td>
<td>Information pertaining to an individual’s work history, professional experience, languages spoken, and/or education</td>
<td>Job history, professional experience (including company names and titles), education (schools, degrees), languages spoken, photograph</td>
</tr>
<tr>
<td>Business Contact Data</td>
<td>An employee or customer’s corporate contact information</td>
<td>Name, company, business address, business phone number, business email address</td>
</tr>
<tr>
<td>Place of Birth</td>
<td>Name of city and/or country of birth</td>
<td>Name of city and/or country of birth</td>
</tr>
<tr>
<td>Categories of Personal Data</td>
<td>Description</td>
<td>Personal Data</td>
</tr>
<tr>
<td>----------------------------</td>
<td>-------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Contact Details - Minors</td>
<td>Information pertaining to the contact information for a minor in relation to an event hosted by us</td>
<td>Name, relationship to attendee, dietary restrictions (if applicable)</td>
</tr>
<tr>
<td>Criminal Records</td>
<td>An individual's criminal records and/or convictions</td>
<td>Arrest records, arraignment details, behavior, criminal convictions</td>
</tr>
<tr>
<td>Date of Birth</td>
<td>An individual’s date of birth</td>
<td>Date of birth</td>
</tr>
<tr>
<td>Dietary Data</td>
<td>Information regarding a person’s dietary requirements</td>
<td>Dietary requirements (Note: religion may be inferred from a person’s dietary requirements)</td>
</tr>
<tr>
<td>Disability Data</td>
<td>Information regarding a person’s disabilities required to accommodate special needs</td>
<td>Disability data</td>
</tr>
<tr>
<td>Gender</td>
<td>Information regarding a person’s gender</td>
<td>Gender</td>
</tr>
<tr>
<td>Miscellaneous Data</td>
<td>Personal Data, as relevant to satisfy ad hoc regulatory, judicial, or law enforcement requests or obligations or as affirmatively provided by you in furtherance of the Services</td>
<td>Personal data, as defined by regulatory body, judiciary, or law enforcement or as otherwise affirmatively provided by you to us.</td>
</tr>
<tr>
<td>National Identifier</td>
<td>Information containing a person’s country-specific National Identifier</td>
<td>Examples: European SSN, United Kingdom National Insurance Number, Ireland PPS numbers</td>
</tr>
<tr>
<td>Online Authentication</td>
<td>Information required to access an individual’s personal account, online or through mobile applications</td>
<td>User ID, PIN/Password, IP address, challenge questions, device ID, mobile phone number</td>
</tr>
<tr>
<td>Online Identifier</td>
<td>A means of identifying an individual by associating informational traces an individual leaves when operating online</td>
<td>Cookies, pixel tags, web beacons, locally stored objects, unique device identifiers (for example Media Access Control (MAC) and Internet Protocol (IP) addresses, smart device information, mobile phone network information</td>
</tr>
<tr>
<td>Personal Contact Data</td>
<td>An individual’s personal contact information</td>
<td>Name, alias, home address, home/personal phone number, personal email address</td>
</tr>
<tr>
<td>Proof of Address</td>
<td>Information found on utility bills and/or financial statements</td>
<td>Utility bills, financial statements</td>
</tr>
<tr>
<td>Signature</td>
<td>Any symbol, character, sound or mark made by an individual with the intent to authenticate or authorize a transaction, agreement, or written or electronic document</td>
<td>eSignature, DocuSign, web signature, copy of written signature, ink signature</td>
</tr>
<tr>
<td>Unique Personal Identifier</td>
<td>Information containing a person's unique identifier for a driver's license or Individual Tax Identification Number</td>
<td>Driver's license number, ID issue date, ID expiration, Individual Tax Identification Number (“TIN”)</td>
</tr>
<tr>
<td>Visa, Passport, Nationality and Citizenship Data</td>
<td>Information containing a person's visa, passport, nationality and/or citizenship data</td>
<td>Visa, passport copy, nationality, citizenship</td>
</tr>
</tbody>
</table>

**Sensitive Information**

We do not typically collect special categories of Personal Data as defined in the General Data Protection Regulation (“GDPR”), the UK Data Protection Act (“PDA”) and the Swiss Federal Act on Data Protection (“FADP”) (e.g., information related to racial or ethnic origin, political opinions, religious or other beliefs, health, biometrics or genetic characteristics, criminal background or trade union membership) (“Special Data”) in connection with the Services. Please do not send us any Special Data through the Services or otherwise, unless we specifically request this information from you or make a due diligence enquiry of you where the response necessitates you disclosing Special Data to us. In such a case, please ensure you notify us that you are providing Special Data.
We may receive Special Data from third party service providers and others in support of due diligence activities we undertake to satisfy various legal and regulatory requirements to which we are subject, such as negative news runs and enhanced due diligence reports performed related to anti-money laundering or know-your-customer requirements (“AML/KYC”).

Event management and execution: At the time of registration, participants may tell us about disabilities that may require accommodation, or special needs related to religious beliefs, and/or health characteristics, e.g., dietary requirements. This information will be used only to the extent necessary to facilitate any disability or special accommodations. Similarly, certain registration details may include Special Data (e.g., dietary restrictions may indicate a particular religious belief). Such Special Data will be used only to facilitate event participation.

Processing Activities and Legal Basis

We need to collect and process Personal Data in order to provide the requested services, or because we are legally required to do so. If we do not receive the information that we request, we may not be able to provide the requested services. The below table contains an indicative summary of our activities which require the processing of your Personal Data, and the associated legal basis. Unless otherwise stated, we collect Personal Data directly from the individual.

<table>
<thead>
<tr>
<th>Purpose</th>
<th>Reasons for Processing</th>
<th>Categories of Personal Data</th>
<th>Legal Basis (for EU/UK)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anti-Money Laundering/ Know-your-Customer Requirements</td>
<td>• To comply with applicable AML/KYC laws and regulations, including identifying beneficial owners, conducting background checks, monitoring, and performing other checks to meet anti-terrorism financing legal requirements. As required by applicable laws, this may involve processing your political affiliations, criminal convictions or allegations of offenses.</td>
<td>Business Contact Data, Personal Contact Data, Date of Birth, Place of Birth, National Identifier, Visa, Passport, Nationality and Citizenship Data, Unique Personal Identifier (Driver's License, TIN), Signature, Proof of Address</td>
<td>Legal obligations See Appendix 2- Key Statutes Example 1</td>
</tr>
</tbody>
</table>
| Account Opening                              | • To obtain all enterprise and regulatory requirements for your onboarding, expansion of services and account maintenance.  
  • To obtain the necessary information to open accounts as required to enable your trading or other activities. | Personal Contact Data, Business Contact Data | Legitimate Interests To capture and maintain accurate data for your accounts |
<table>
<thead>
<tr>
<th>Purpose</th>
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<th>Categories of Personal Data</th>
<th>Legal Basis (for EU/UK)</th>
</tr>
</thead>
</table>
| Regulatory and Compliance Obligations | • To comply with applicable laws and regulations (including any legal or regulatory guidance, codes or opinions).  
• To comply with sanctions procedures and other legal process and law enforcement requirements including any internal policies which are based on, or reflecting, legal or regulatory guidance, codes or opinions.  
• To comply with non-financial regulatory reporting requirements established by regulators, tax authorities and government bodies across jurisdictions. See Disclosure of Personal Data for additional information. | Personal Data as relevant for each specific regulatory and compliance obligation. | Regulated Obligations  
See Appendix 2- Key Statutes  
Legitimate Interests  
• To implement internal controls  
• To comply with reporting requirements of regulators, tax authorities and governmental bodies |
| Delivery of Global Banking and Global Markets Products and Services | • To contact nominated individuals in connection with existing transactions and contractual agreements.  
• To validate authorized signatories when executing agreements.  
• To compile working group lists for communication purposes.  
• To respond to your enquiries and fulfil requests and contractual obligations and to administer account(s).  
• To circulate transaction documents to you, such as trade confirmations or relevant agreements, or in amending trade terms.  
• To arrange virtual or in-person roadshows or meetings with institutional investors in capital raising efforts.  
• To authenticate your identity prior to granting access to certain websites, systems or accounts.  
• To assist in detecting and preventing fraud, identity theft and other risks to you or us. | Business Contact Data, Online Authentication Information, Personal Contact Data, Online Identifier | Legitimate interests  
• To provide services  
• To authenticate individuals before giving access to systems or accounts  
• To allow for communications required in respect of the services we provide |
<table>
<thead>
<tr>
<th>Purpose</th>
<th>Reasons for Processing</th>
<th>Categories of Personal Data</th>
<th>Legal Basis (for EU/UK)</th>
</tr>
</thead>
</table>
| Delivery of our Global Transactions Services | • If you are a Global Transaction Services client or a majority-owned affiliate of such that receives or has access to one or more forms of deposit-taking services, account services, treasury services, payment services, trade finance services and/or, supply chain finance services and/or referral arrangements, we further process Personal Data:  
  o To administer those products or services in connection with fulfilling your instructions (e.g., Personal Data obtained through our relationship with you, the way you operate your accounts and/or services, such as the payments made to and from your accounts, services you ask us to provide to you, etc.).  
  o To perform our regulatory obligations, such as compliance with the Funds Transfer Regulation and the Payment Services Directive. | Personal Data of individuals related to or associated with you, our client (e.g., a beneficiary, counterparty, payee, employee, contractor, supplier etc.) such as their Personal Contact Data, Business Contact Data, Date of Birth, Place of Birth, National Identifiers, Gender, Nationality, Visa, Passport, Nationality and Citizenship Data, Online Identifier, Online Authentication Information | Legitimate Interests  
• For the purpose of, or as a result of, providing products and services to you or otherwise in connection with fulfilling your instructions  
• Where it is necessary in connection with any contract that you enter into with us (including prior to entering into such contract with us)  
Legal Obligations  
See Appendix 2- Key Statutes |
| Client Communications and Relationship Management | • To directly communicate with you in order to help improve the products and services we provide, or in relation to a product or service in which you have expressed an interest, such as sharing of our case studies, capabilities materials, deal proposals, offers, market trends, insights, strategies and trade ideas.  
• To handle your complaints. | Business Contact Data | Legitimate Interests  
• To provide information to and to communicate with you regarding the services we provide or in relation to other services/products in which you have expressed an interest  
• To handle any complaints in relation to the services we provide |
<table>
<thead>
<tr>
<th>Purpose</th>
<th>Reasons for Processing</th>
<th>Categories of Personal Data</th>
<th>Legal Basis (for EU/UK)</th>
</tr>
</thead>
</table>
| **Events Management and Execution** | • To register and confirm attendance at virtual or in-person events and conferences.  
  • To notify your organization about events for awareness, as part of our services to you.  
  • To facilitate event management, virtual or in-person.  
  • To facilitate special accommodations, including disabilities, dietary requirements or other special needs | Business Contact Data, Signature, Personal Contact Data, Contact Data – Minors, Attendance Data | **Legitimate interest**                      |
|                               |                                                                                        | **Sensitive Personal Data:** Dietary Data, Disability Data                                   | • To inform our internal event sponsor on attendance, and for gift ordering and entertainment booking |
|                               |                                                                                        |                                                                                             | • To accommodate requirements of events attendees whenever possible |
|                               |                                                                                        |                                                                                             | **Consent**                                  |
|                               |                                                                                        |                                                                                             | • To obtain consent from parents or guardians when minors are attending |
|                               |                                                                                        |                                                                                             | **Explicit Consent**                        |
|                               |                                                                                        |                                                                                             | To accommodate and facilitate special needs. Withdrawal of consent will not affect the lawfulness of processing based on consent before its withdrawal. |
| **Legal and Compliance**      | • To fulfil our legal and compliance-related obligations.  
  • To enforce our terms and conditions.  
  • To protect our operations.  
  • To protect our rights, privacy, or our property.  
  • To allow us to pursue available legal remedies, defend claims and limit the damages that we may sustain. | Personal Data as relevant for each specific legal action, regulatory investigation, and/or other legal processes in question | **Legal obligations**                        |
|                               |                                                                                        |                                                                                             | • Such as complying with legal processes. |
|                               |                                                                                        |                                                                                             | **Legitimate interests**                    |
|                               |                                                                                        |                                                                                             | • Such as enforcing terms and conditions, protecting trademarks and bringing or defending legal claims. |
| **Readership**                | • To protect our Intellectual Property (IP)  
  • To understand readership levels and use  
  • To fulfill our regulatory obligations  
  • To provide quotations for our products  
  • To ensure compliance with terms and conditions | Readership Data including level of usage and research access | **Legal Obligation**                        |
|                               |                                                                                        |                                                                                             | • Complying with regulatory obligations including MiFID II |
|                               |                                                                                        |                                                                                             | **Legitimate Interest**                     |
|                               |                                                                                        |                                                                                             | • For the purpose of, or as a result of, providing products and services to you or otherwise in connection with fulfilling your instructions  
  • Where it is necessary in connection with any contract that you enter into with us (including prior to entering into such contract with us) |

Cookies and Similar Technologies
We may collect personal information through the use of cookies and similar technologies. See our [Cookie Policy](#) for additional details about cookies and tracking technologies including how you can manage cookies.
Disclosure of Personal Data

Personal Data may be disclosed to affiliates and third parties in connection with the Services we are providing. The recipients of any such information will depend on the Services that are being provided. Subject to any restrictions around confidentiality we have expressly agreed with you or other transaction parties, such disclosures may include disclosures made to categories of third parties listed in the table below:

<table>
<thead>
<tr>
<th>Categories of third parties</th>
<th>Personal Data</th>
<th>Purpose of processing your Personal Data</th>
<th>Destination Countries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication and Collaboration Software and Software Services providers who enable individuals and teams to work together over geographic distances by providing tools that aid communication, collaboration and the process of problem solving (includes appliances, maintenance and support services.)</td>
<td>Business Contact Data</td>
<td>To service your accounts and share transaction documents with you</td>
<td>Globally where we have presence Bank of America Locations</td>
</tr>
<tr>
<td>External law firms</td>
<td>Personal Data as relevant in each specific situation</td>
<td>To provide legal support in preparing transactional documents with you, in support of the services we provide to you, or in defending claims involving you</td>
<td>Globally where we have presence Bank of America Locations</td>
</tr>
<tr>
<td>Regulators</td>
<td>Personal Data as relevant in each specific situation</td>
<td>To comply with regulatory requirements that obligate us to share your Personal Data</td>
<td>In jurisdictions where entities in Appendix 1 are subject to regulatory oversight and non-financial regulatory reporting requirements</td>
</tr>
<tr>
<td>Tax Service Providers who assist us on tax rules and regulations, including legal analysis, technical calculations, form preparation, planning and controversy management associated with meeting our local and international tax obligations.</td>
<td>Business Contact Data, Personal Contact Data, National Identifier, Date of Birth, Place of Birth, Visa, Passport, Nationality and Citizenship data</td>
<td>To comply with the Foreign Account Tax Compliance Act (&quot;FATCA&quot;) &amp; Client Relationship Summary (&quot;CRS&quot;) related tax reporting requirements that obligate us to share your Personal Data</td>
<td>Globally where we have presence Bank of America Locations</td>
</tr>
<tr>
<td>Account Management Software Service Providers who help us with the management of financial accounts and processes with tools and controls that support our organizational, operational, and legislative requirements (includes maintenance and support services.)</td>
<td>Business Contact Data</td>
<td>To help process invoices and statements to you on services we provided or transactions we conducted with you</td>
<td>Globally where we have presence Bank of America Locations</td>
</tr>
<tr>
<td>Digital Commerce and Payment Services providers who enable you to conduct transactions</td>
<td>Business Contact Data, Online Authentication</td>
<td>If you are a client of Global Transaction Services, to authenticate you when you log in</td>
<td>Belgium, Hong Kong, Netherlands, Switzerland, United States</td>
</tr>
<tr>
<td>Categories of third parties</td>
<td>Personal Data</td>
<td>Purpose of processing your Personal Data</td>
<td>Destination Countries</td>
</tr>
<tr>
<td>--------------------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>online and via mobile devices</td>
<td>Information, Online Identifier</td>
<td>into online portals, to access your account, to review and conduct your transactions</td>
<td></td>
</tr>
<tr>
<td>Banks with which we have made arrangements to enable us to provide the Services to you</td>
<td>Your information relating to you or your accounts with us or your relationship with us as is necessary to enable us to provide you with the services</td>
<td>To allow our partner banks to process payments to or from individuals related to your account with us in places where we do not have a presence or we are unable to provide the relevant services</td>
<td>Denmark, Finland, Latvia, Norway, Sweden</td>
</tr>
<tr>
<td>Corporate Business Application vendors who provide software and software services to support our Global Banking and Global Markets businesses, including technology for Sales and Trading functions within Global Equities, Fixed Income Currency and Commodities, Global Research and technology for Credit, Cash Management, FX, Equipment Finance and Merchant Services within Global Banking</td>
<td>Business Contact Data</td>
<td>To send you service or transactional emails or communications, as applicable and appropriate.</td>
<td>United States, United Kingdom</td>
</tr>
<tr>
<td>Digital Process Automation Software Services Providers who automate and digitize our transaction documentation workflow</td>
<td>Signature, Business Contact Data</td>
<td>To enable you to review and sign contracts with us electronically</td>
<td>United States</td>
</tr>
<tr>
<td>Beneficial Owner Registries required by EU and UK regulators aimed to increase transparency on people with significant control or ownership of companies and entities</td>
<td>Personal Data as required by law, rules or regulations</td>
<td>If you are beneficial owners, to share your Personal Data to the extent required by the relevant Beneficial Owner Registries in the jurisdiction applicable to you</td>
<td>Belgium, France, Germany, Ireland, Italy, Sweden, United Kingdom</td>
</tr>
<tr>
<td>Tax Authorities</td>
<td>Business Contact Data, Personal Contact Data, National Identifier, Date of Birth, Place of Birth, Visa, Passport, Nationality and Citizenship data</td>
<td>To share your Personal Data in order for us comply with FATCA, CRS and other tax-related reporting requirements</td>
<td>Belgium, France, Germany, Greece, Hong Kong, Ireland, Italy, Netherlands, Qatar, Spain, Switzerland, United Arab Emirates, United Kingdom, United States</td>
</tr>
<tr>
<td>Third parties in connection with a sale or business transaction</td>
<td>Dependent on the specific sale or business transaction</td>
<td>We have a legitimate interest in disclosing or transferring your Personal Data to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any</td>
<td>Dependent on the sale or business transaction</td>
</tr>
<tr>
<td>Categories of third parties</td>
<td>Personal Data</td>
<td>Purpose of processing your Personal Data</td>
<td>Destination Countries</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>Hotels, Restaurants, Virtual event platforms, Transportation Companies, and Corporate Security</td>
<td>Business Contact Data, Personal Contact Data, Dietary and Disability Data</td>
<td>To assist with our events management and execution</td>
<td>Globally where we have presence Bank of America Locations</td>
</tr>
<tr>
<td><strong>Digital Tracking Providers:</strong> Companies that provide digital tracking services (like cookies, tags, etc) and whose scripts we use to add to our webpages.</td>
<td>IP Address</td>
<td>To improve technical and design features of our websites and platforms</td>
<td>USA, UK, EU, India</td>
</tr>
</tbody>
</table>

**Third Party Services**

This Privacy Notice does not address, and we are not responsible for, the privacy information or other practices of any third parties, including any third party operating any website or service to which the Services link. The inclusion of a link does not imply endorsement of the linked site or service by us or by our affiliates.

**Security**

We seek to use reasonable organizational, technical and administrative measures to protect Personal Data within our organization. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us in accordance with the “Contacting Us” section below.

**Choices and Access**

*Rceiving electronic communications from us*

If you no longer wish to receive marketing-related emails from us in the future, you may opt-out by following the instructions in the relevant electronic communication or contacting your relationship manager.

We will try to comply with your request(s) as soon as reasonably practicable. Please note that if you opt-out of receiving marketing-related emails from us, we may still send you important administrative and Service or transaction-related messages, which you cannot opt out of.

*Rights of individuals afforded to you*

You may have certain rights under EU GDPR, UK DPA or Swiss FADP regarding your access to, information about, or the processing of your personal data. These rights include, where permitted under applicable law and subject to certain exceptions:

- The right to be informed, which means we tell you what personal data we process, why we process your personal data, and with which third parties we share your personal data;
- The right to access, which is your right to see the personal data that we have about you;
- The right to rectification, which is your right to have your personal data corrected or amended if it is incorrect;
- The right to erasure, which means you may request that we delete the personal data we have about you;
- The right to data portability, which is your right to ask for a copy of your personal data in a commonly-used machine-readable format;
• The right to object to further processing of your personal data in a manner that is inconsistent with the primary purpose of its initial collection; and
• The right to withdraw your consent if the processing of your personal data is based on your consent

To learn more about how you can exercise your rights, where permitted under applicable law, please see the section below.

**How individuals can access, change or suppress their Personal Data**

If you would like to request to access, correct, update, suppress, restrict or delete Personal Data, object to or opt out of the processing of Personal Data, withdraw your consent (which will not affect the lawfulness of processing prior to the withdrawal) or if you would like to request to receive an electronic copy of your Personal Data for purposes of transmitting it to another company (to the extent the right to data portability is provided to you by applicable law), you may contact us by emailing: individualrightsrequests@bofa.com. We will respond to your request consistent with applicable law.

In your request, please make clear what Personal Data you would like to have changed, whether you would like to have the Personal Data suppressed from our database or otherwise let us know what limitations you would like to put on our use of the Personal Data. For your protection, we may only implement requests with respect to the Personal Data associated with the particular email address that you use to send us your request, and we may need to verify your identity before implementing your request. We will try to comply with your request as soon as reasonably practicable.

Please note that we may need to retain certain information for recordkeeping purposes and/or to complete any transactions that you began prior to requesting a change or deletion. There may also be residual information that will remain within our databases and other records, which will not be removed.

You may lodge a complaint with a UK, Swiss or EU/EEA data protection authority for your country or region where you have your habitual residence or place of work or where an alleged infringement of applicable data protection law occurs. A list of data protection authorities for the EU is available at [https://ec.europa.eu/newsroom/article29/items/612080](https://ec.europa.eu/newsroom/article29/items/612080). The Swiss data protection authority is the Federal Data Protection and Information Commissioner and the UK data protection authority is the Information Commissioners Office.

**Retention Period**

We will retain Personal Data for as long as needed or permitted in light of the purpose(s) for which it was obtained. The criteria used to determine our retention periods include: (i) the length of time we have an ongoing relationship with our client and provide the Services; (ii) whether there is a legal obligation to which we are subject; and (iii) whether retention is advisable in light of our legal position (such as in regard to applicable statutes of limitations, litigation or regulatory investigations).

The appropriate retention period is determined on a case-by-case basis and will depend upon the length of time we need to keep your Personal Data for the purpose(s) for which it was collected. For instance, we may need to retain your Personal Data to provide our client(s) with services, to comply with a legal obligation to which we are subject or in situations where retention is advisable in light of our legal position (such as in regard to applicable statutes of limitations, litigation or regulatory investigations). The retention period may vary between jurisdictions. For example, Personal Data processed for the purposes of meeting our legal and regulatory obligations related to the prevention of money laundering and terrorist financing (as described below) is retained for up to 20 years from the date it is received by the Bank or for up to 10 years from the end date of the client relationship, depending on the jurisdiction.

For example:

- We are required to retain certain Personal Data to deliver services to our clients at least until the termination of the relationship, and sometimes for a period of time thereafter;
- We preserve your Personal Data where it is reasonably necessary for reasons related to a legal claim or complaint, where we are subject to a regulatory investigation or where we may need to defend ourselves in legal proceedings or respond to a regulator or to respond to a valid legal request, such as a preservation order, subpoena or search warrant;
• We keep information collected using Cookies in accordance with the Cookie Policy;

• We are required to retain certain Personal Data in order to meet our legal and regulatory obligations related to the prevention of money laundering and terrorist financing, and this information is retained in accordance with applicable money laundering laws included the 5th Anti-money Laundering Directive (Directive (EU) 2018/843) and implementing UK and EU member state laws;

• We are required to retain information regarding payments in accordance with the Payment Services (PSD 2) Directive (EU) 2015/2366 and applicable implementing UK and EU member state laws;

• We are required to retain information regarding funds transfers under Regulation (EU) 2015/847 of the European Parliament and of the Council of 20 May 2015 on information accompanying transfers of funds and repealing Regulation (EC) No 1781/2006 (the ‘Funds Transfer Regulation’);

• We are required to retain information regarding all services, activities and transactions that our in-scope entities undertake under the Markets in Financial Instruments Directive (2014/65/EU) (‘MiFID II’) and applicable implementing EU member state laws, and the Markets in Financial Instruments Regulation (EU) No 600/2014 (‘MiFIR’), and related acts and regulations, together with provisions of UK domestic law or regulation which implement, adopt or set out provisions substantially similar to MiFID II/MiFIR (as each of the foregoing may be amended from time to time). Such information includes recording of telephone conversations or electronic communications relating to, at least, transactions concluded when dealing on own account and providing client order services that relate to the reception, transmission and execution of client orders.

Use of Services by Minors
The Services are not directed to individuals under the age of eighteen (18), and we do not knowingly collect Personal Data from individuals under 18.

Individuals may submit Personal Data about their minor children or legal wards in relation to attendance at or participation in an event. Individual parents or guardians must have the legal authority to disclose such Personal Data to us and make decisions related to processing of such Personal Data in connection with the event. This Personal Data of minors will only be used for event registration and participation purposes.

Jurisdiction and Cross-Border Transfer
Personal Data may be stored and processed in any country where we have facilities or in which we engage service providers, including the United States. In certain circumstances, courts, law enforcement agencies, regulatory agencies or security authorities in those other countries may be entitled to access Personal Data.

If you are located in the European Economic Area (EEA): Some non-EEA countries are recognized by the European Commission as providing an adequate level of data protection according to EEA standards. These countries are Andorra, Argentina, Canada (commercial organisations only), Faroe Islands, Guernsey, Israel, Isle of Man, Japan, Jersey, New Zealand, Republic of Korea, Switzerland, Uruguay and the United Kingdom.

If you are located in the United Kingdom: the countries recognized by the UK as adequate are all the countries in the EEA, including the EU institutions as well as Andorra, Argentina, Canada (commercial organisations only), Faroe Islands, Guernsey, Israel, Isle of Man, Japan, Jersey, New Zealand, Republic of Korea, Switzerland, Gibraltar and Uruguay.

If you are located in Switzerland: The countries recognized by Switzerland as adequate are Andorra, Argentina, Austria, Belgium, Bulgaria, Canada (commercial organizations only), Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Israel, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom, Uruguay.

For transfers from the UK, Switzerland and the EEA to countries not considered adequate by the European Commission, UK, or Switzerland, we have put in place adequate measures, such as standard contractual clauses adopted by the European Commission, Switzerland, and the UK to protect Personal Data.
Given the global nature of the Company’s activities, the Company may transfer your Personal Data to countries located outside of the EEA. Some of these countries are recognized by the European Commission as providing an adequate level of protection according to EEA standards (the full list of these countries is available within the European Commission site. With regard to transfers from the EEA to other countries, we have put in place adequate measures, such as standard contractual clauses adopted by the European Commission to protect your information. Employees and Contractors in the EEA may obtain a copy of these measures by using the European Commission site here: https://commission.europa.eu/index_en

Updates to This Privacy Notice
We may change this Privacy Notice, including the list of BofA EU/UK/Swiss Entities, from time to time. The “LAST UPDATED” legend at the top of this Privacy Notice indicates when this Privacy Notice was last revised. Any changes will become effective when we post the revised Privacy Notice. Use of the Services following these changes (or your continued provision of Personal Data to us) signifies acceptance of the revised Privacy Notice.

Contacting Us
The BofA EU/UK/Swiss Entity who provides the Services in connection with which your Personal Data has been provided is the company responsible for collection, use and disclosure of your Personal Data under this Privacy Notice.

If you do not know which BofA EU/UK/Swiss Entity is responsible for those Services or you have any questions about this Privacy Notice, please contact your Client Relationship Manager. You may also contact our Data Protection Officer at dpo@bofa.com.

You can also find contact details for our Affiliates by following this link: https://business.bofa.com/content/boaml/en_us/contactus.html

To help us to manage your query, please include your full name and the name of the BofA EU/UK/Swiss Entity you understand is processing your Personal Data and/or any reference number that was made available by a BofA EU/UK/Swiss Entity to you.

Additional Information for Germany
For enquiries about your Personal Data processed or controlled by Bank of America N.A. Frankfurt branch or Bank of America Europe Designated Activity Company, Zweigniederlassung Frankfurt am Main or to exercise rights granted by the Federal Data Protection Act, you can also contact the Data Protection Officer at Taunusanlage 9-10, 60329 Frankfurt am Main, directly at datenschutzbamlfrankfurt@bofa.com or by telephone on +49 69 5899 5028.

Additional Information for France
Under French law, in addition to the above, individuals shall have the right to set guidelines regarding the retention, erasure and disclosure of their Personal Data after their death. Such right can be exercised by contacting us as set out in the ‘Choices and Access’ section above.

Appendix 1 – BofA EU/UK Entities(a)
1. BAL Global Finance (Deutschland) GmbH
2. BAL Global Finance (UK) Limited
4. BofA Securities Europe Société Anonyme
5. BofA Europe Designated Activity Company
6. Bank of America, National Association - London Branch
7. Merrill Lynch International
8. BofA Europe Designated Activity Company, Zurich Branch

(a) Including all branches of EU, Swiss or UK established BofA entities and all EU, Swiss or United Kingdom branches of Bank of America, National Association.
Appendix 2 – Examples of Key Statutes related to Legal Obligations as Legal Basis

Compliance with applicable laws rules and regulations for which the Bank is in scope, including but not limited to the following examples of key statutes (and in relation to legislation including any successor legislation from time to time as amended or, extended, re-enacted, supplemented from time to time and as implemented or otherwise given effect in the relevant Member State of the European Economic Area or the United Kingdom from time to time, including such legislation as it forms part of domestic law of the United Kingdom by virtue of the European Union (Withdrawal) Act 2018):

1. the 5th Anti-money Laundering Directive (Directive (EU) 2018/843) and all applicable implementing UK and EU member state laws
2. the Markets in Financial Instruments Directive (2004/39/EC) and all applicable implementing UK and EU member state laws, and the Markets in Financial Instruments - Regulation (EU) No 600/2014, all as amended or superseded from time to time
5. Regulation (EU) 2021/1230 with regard to cross-border payments in the Union
6. Regulation (EU) 2019/410 with regard to information to be notified by competent authorities to the European Banking Authority
7. Regulatory technical standards of the European Supervisory Authority
11. Payment Services Regulations 2017
13. Applicable opinions and guidelines of applicable regulators (e.g., the opinion of the European Banking Authority of 18 February 2021 on supervisory actions to ensure the removal of obstacles to account access under PSD2, and EBA Guidelines of 25 February 2019 on outsourcing arrangements, etc.)
14. Applicable rules of applicable payments and clearing schemes (e.g., SEPA Instant Credit Transfer Rulebook, SEPA Core Direct Debit Scheme Rulebook, SEPA Business to Business Direct Debit Scheme Rulebook, etc.)
15. Applicable uniform rules (e.g., ISP 98, URDG 758, UCP 600, etc.)