

## PUBLIKASI PENANGANAN PENGADUAN

### COMPLAINT HANDLING PUBLICATION

PERIODE: 1 Januari s.d. 31 Desember Tahun 2024

PERIOD: 1 January to 31 December of 2024

NAMA PELAKU USAHA JASA KEUANGAN: PT Merrill Lynch Sekuritas Indonesia

FINANCIAL SERVICE PROVIDER NAME: PT Merrill Lynch Sekuritas Indonesia

| No.   | Jenis Transaksi<br>Keuangan<br><i>Type of Financial<br/>Transaction</i> | Selesai/ <i>Resolved</i> |                                 | Dalam Proses/ <i>In<br/>Process</i> |                                 | Tidak Selesai/ <i>Not<br/>Resolved</i> |                                 | Jumlah<br>Pengaduan<br><i>Total<br/>Complaint</i> |
|-------|-------------------------------------------------------------------------|--------------------------|---------------------------------|-------------------------------------|---------------------------------|----------------------------------------|---------------------------------|---------------------------------------------------|
|       |                                                                         | Jumlah<br><i>Total</i>   | Persentase<br><i>Percentage</i> | Jumlah<br><i>Total</i>              | Persentase<br><i>Percentage</i> | Jumlah<br><i>Total</i>                 | Persentase<br><i>Percentage</i> |                                                   |
| 1.    | Penjamin Emisi<br>Efek/ <i>Underwriter</i>                              | 0                        | 0                               | 0                                   | 0                               | 0                                      | 0                               | 0                                                 |
| Total |                                                                         | 0                        | 0                               | 0                                   | 0                               | 0                                      | 0                               | 0                                                 |